

October 2010

Dear Client/Family

Our goal at Embrace has always been to do what is best for the client. Over the past three years our clients have talked and we have listened. What does that mean you might ask? Over the years we have heard clients/families ask us about our ability to provide caregivers to meet the type of daily needs that many of our clients have. Rather than providing that service we referred to several agencies in our community who do provide caregivers. After much thought and consideration we are very excited to announce that we have added caregiving services to our agency. In order to demonstrate this change we have made an addition to our name. Our new name is Embrace Care Management and Managed Home Care.

We feel strongly that our Managed Home Care will be unlike any service that is currently available. In order to hire dependable, top notch managed care companions (MCCs) we are committed to paying them a livable wage. Our managed home care will be uniquely integrated with our Care Management. Client care will be provided based on an individual care plan developed by our Geriatric Care Managers who are Master Level Social Workers and a Registered Nurse. We are committed to training our MCCs to meet each client's individual needs.

Our Managed Home Care will focus on improving quality of life, increasing independence and finding ways to bring purpose and meaning into the senior's lives. I cannot possibly begin to tell you how our wheels have been spinning with a multitude of creative ideas we have developed...more about that will be shared in the near future.

We will continue to work closely with other reputable agencies that provide non-medical home care and will continue to offer these options to clients in need. Our managed home care will be just that, an option. If you have questions or would like more information please do not hesitate to contact us.

Sincerely,

Mary Pitsch, CSW, MSW, CMC  
Founder/Geriatric Care Manager



Phone: (920) 451-6228

Fax: (920) 451-6229

embrace care management, llc